

Yuvaraj Kannaiyan

Technical Program Manager | Cloud Platforms | CPQ | DevOps | Agile

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PROFESSIONAL SUMMARY

9+ years of experience managing cross-functional technical programs across CPQ, SaaS, and cloud support systems. Delivered 6+ enterprise-scale projects, leading end-to-end planning, stakeholder alignment, and production delivery. Adept in AWS, Agile, SAP CPQ, and DevOps.

EXPERIENCE

Exoplan Technologies — Technical Project/Program Manager

Apr 2024 – Apr 2025

- Managed end-to-end delivery of 6 major projects incl. Halliburton and Ashok Leyland; improved on-time delivery by 30%
- Led sprint planning, release management, and AWS infrastructure support (EC2, Lambda, S3) and built comprehensive AI agents for RFQ triage.

Boston Harbor Consulting — Sr. Developer / Release Manager

Jun 2022 – Mar 2024

- Delivered SAP CPQ solutions for Deutsche Telekom & Honeywell; customized using IronPython, jQuery, HTML/CSS
- Managed DEV–QA–PROD release cycle; ensured weekly stable releases and rollback plans

Island Pacific Retail — Application Engineer

Jun 2018 – May 2022

- Developed new customer requirements in AS400 systems according to business needs
- Collaborated on full-stack development, debugging, and production support

HCL Technologies — Analyst

Sep 2016 – May 2018

- Automated processes for Volvo project using ServiceNow and SQL analysis
- Improved operational efficiency by 20% through identity access and data-driven solutions

SKILLS

Cloud Platforms (AWS, GCP-aware), Agile (Scrum/Kanban), Program/Release Management, SaaS Support Tools (Zendesk, ServiceNow), SAP CPQ, HTML, CSS, Python, DevOps, Linux, Stakeholder Management, JIRA, Ansible, Git, Docker, Jenkins, Kubernetes, AI Tools (Claude, Open AI, MidJourney, numerous, Gemini), make.com (AI Agents Automation)

EDUCATION

Paavai Engineering College (Namakkal — B.E. Mechatronics)

Sept 2012 – May 2016

CERTIFICATE

Google AI Essentials

Link:

<https://coursera.org/verify/specialization/RAKZHNYW1HEG>